INFORMATION SERVICES

POLICY COMMITTEE

REPORT

January 11, 2007

INFORMATION SERVICES

POLICY COMMITTEE

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INTER-OFFICE MEMO

TO: Information Services Policy Committee

FROM: Doug Thomas, Information Services Manager, Information Services

DATE: January 11, 2007

SUBJECT: Monthly Report

SYSTEMS DEVELOPMENT PROJECTS

1.   **InterLinc eGov**

We still need to train the last small group of Web Assistant II's that wanted to wait until after the first of the year. The Web Assistant I course work continues to be prepared with first classes planned in the spring. One of the WI-LINC sub committees, Community Research, have met twice and the entire group is scheduled to meet again on January 16th. Two surveys have been generated and the comprehensive Lincoln Wi-Fi map has been produced. Doug and Terry are serving on various sub-committees for the next 90 days. Terry and Chris will give an InterLinc demonstration to the AITP group on 01/18/06. Vince and Terry will meet with each vendor on 01/12/06 to select and award the InterLinc Partnerships. Phase II of the InterLinc Action Center, (Ombudsman), is scheduled to begin 1st quarter 2007. A new ePay Parking option is being designed to allow the reloading of parking garage cards via InterLinc. Early ePay sales of swimming pool passes (161) began last month. Chris will begin to work on the ePay Parks Shelter and Golf Reservations systems next month. Looking to deploy a virtual tour of the County/City Building via a free service from Roundus, Inc.

2.   **Parking Tickets**

No progress on the State NCJIS groups effort for real-time MVB access.

3.   **County Attorney/Public Defender Case Management System**

See ISPC status report.

4.   **Empagio Beta Project (Tesseract)**

Project planning for production implementation in FY07/08.

5.   **ENTERPRISE One Upgrade (PeopleSoft)**

Final directory, space, and software cleanup efforts began the weekend of 01/06/06, and are ongoing.

OPERATIONAL

The County PeopleSoft AS/400 prime shift utilization in December was 4.17%
compared to 5.99% in November. Disk utilization is 57.46% compared to 42.5%
at the beginning of September. The increased usage is attributed to the
system service we implemented in early September, and the current project
of upgrading the PeopleSoft application. The consultant is to look into doing
some level of disk file cleanup over the weekend of January 6th.

The City Finance JDE AS/400 prime shift utilization in December was 11.86%,
compared to 10.93% in November. Disk utilization is 64.1%.

The Lancaster Manor American HealthCare software has a payroll upgrade they
would like installed in January. At the time of this writing, a target date has not
been set. The current disk utilization is 36.9%.

The IBM z/890 Enterprise Server prime shift utilization was 49.81%
in December compared with 51.18% in November. There were 2,453,840 CICS
transactions executed which included 365,556 web transactions.

PROJECT

REPORTS

COUNTY ATTORNEY/PUBLIC DEFENDER
CASE MANAGEMENT

Project Manager: **Mark Wieting**   **January 11, 2007**
Analyst: **Jim Jambor**

Project Description:

The County Attorney currently has a case management system which was implemented as a main frame system in 1985. The Public Defender's system, also a mainframe system, was implemented shortly thereafter. Both systems have served well, and over the years have had many enhancements and changes performed. Both agencies would like to take advantage of new technology to assist in their management of cases and attorneys within the office. This would be especially beneficial in the areas of document generation and communication with clients, witnesses, defendants, victims, and other agencies. The new system should not lose any of the functionality of the current systems, should have the capability of sharing non-secured data between the two agencies, and add more capabilities such as word processing, email, and the web.

Current Events:

12/06 *   A demonstration of both the current systems for the Public Defender and the County Attorney was held for defenderData on December 1st. This was to give them some idea of how the systems are being used, and hopefully a little insight to the behind the scenes workings. Samples of all documents printed interactively were sent to them also.

Future Events:

01/07 *   We hope to gain access to the defenderData screens which will have been changed to access our data and make recommendations as to modifications.

History:

10/03 *   System requirements were completed and approved by both agencies. The project was put on hold by the County Board pending funding issues.

01/05 *   Board approval was given to continue with the project, however, due to I.S. commitments to other projects, work will be delayed for several months.

10/05   *   Representatives from both agencies, plus Information Services were present for a demonstration of Justware from NewDawn Technologies. This is a packaged software product for case management for Prosecutors and Defenders. It has many very nice features, although, it lacks an evidence tracking module and a speedy trial calculator, which are two very important features that will be required in a new system.

11/05   *   The web shells were reviewed with staff from both the County Attorney and Public Defender Offices. Both agencies have expressed a desire to have I.S. write the new system using the web shells, provided it has the desired functionality. Of course, time and cost will also play important in this decision. We seem to have a new account representative from NewDawn. I am waiting to find out who will be our new representative.

12/05   *   Our NewDawn Account Representative is John Wilkins. I have talked to him a few times and sent him our rules on speedy trial. I have asked for some ballpark pricing, but have not heard back from him yet. We met with Chris, Nick, and Terry to discuss the feasability of some of the functions within the web shells. Although, some of this has not been done yet, the general feeling was that it could be done within the web shell guides.

01/06   *   We had a demonstration of defenderData on January 25th. I think everyone who took part was rather impressed, enough so, that we have decided to pursue this a little further. We will be meeting in early February to decide what steps to take next. I will find out what the current operating costs for both systems are prior to that meeting.

02/06   *   Both the County Attorney and Public Defender have created a list of additional questions for defenderData. I will be forwarding this on in early March.

03/06   *   DefenderData has responded positively to all of our questions, saying they feel that they can do our customization under their no-charge policy. We had another demonstration of the system for a few people who were not present for the first one.

04/06   After another demonstration from defenderData, it was decided to pursue this system further. A data confidentiality agreement was signed by both parties, so we sent all of the file and record layouts, as well as complete data from the Public Defender's current system. As soon as the County Attorney agreement is received, we will send their data also. DefenderData will be converting our data to their database so that we may begin a test of their system.

05/06   *   The County Attorney has drawn up their confidentiality agreement, and it was signed by DefenderData. All data files from the County Attorney system were then sent so that they now have the complete set of data from both agencies.

06/06   *   All data from both the Public Defender and the County Attorney systems was sent to DefenderData to be loaded into their database. After encountering some problems with the delimiter in our interface files, a new delimiter was used and all data was successfully sent to their server.

07/06   *   DefenderData continued to load our data into their database. No other action was taken on this project.

08/06   *   DefenderData continued to load our data into their database and should be completed early next month.

09/06   *   DefenderData finished loading the data into their database and began screen changes. Workload prevented them from moving very far on this project.

10/06   *   DefenderData completed initial screens to display our data and we viewed them during a demonstration on October 6th.

11/06   *   No action was taken on this project as defenderData finished up some of their production projects.